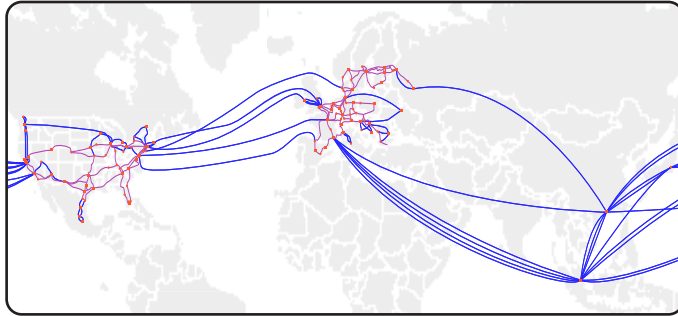


# The #1 global network

Extensive reach. Award-winning customer care. We connect the world.



## Our global company

Our customers are the world's largest network operators, cloud and content providers, as well as enterprises that rely on business-critical connectivity.

### HQ

Stockholm, Sweden

### Net sales 2021

4,340 MSEK (~ 507 MUSD)

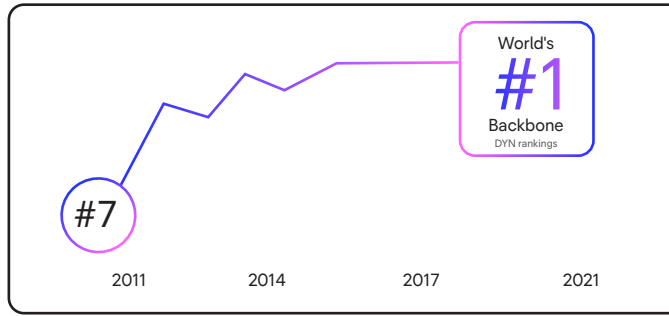
### Customer base

Customers in 125+ countries

### Operations

Across North America, Europe and Asia

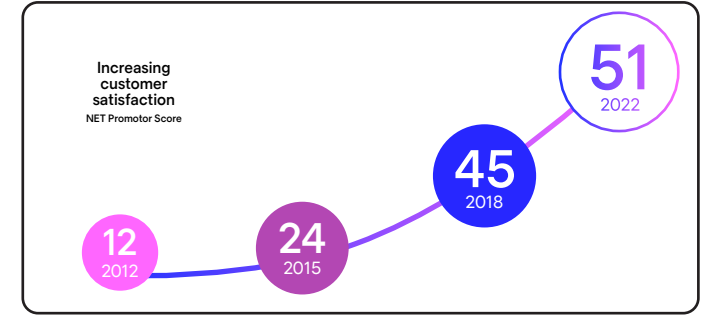
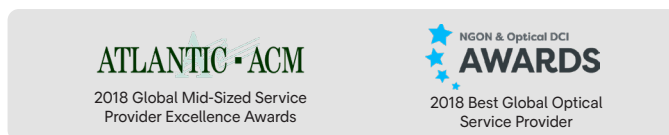
*"Arelion gets a 10/10 because of its global WAN and Cloud strategy, service quality, delivery coordination and excellent support with C-level backing."*



## Our network footprint

- Established in 1993 – nearly 30 years in the carrier industry
- Arelion AS1299 – an Internet pioneer
- World's best-connected Tier 1 Internet backbone
- 70,000 km of optical fiber in NA, Europe and Asia
- 65% of global Internet routes are directly connected to AS1299
- Our network supports bandwidth requirements from 10 Mbs to 1 Tbs+
- We connect 95% of our end-users within one hop
- 350+ Points-of-Presence in 120 cities and 35 countries worldwide
- 70+ Tb/s of edge traffic (54% annual growth)
- Directly connected to 900+ operators and 500+ content providers
- Direct on-ramps to the top 5 cloud providers
- 450 local access partners for managed end-to-end solutions
- More than 2,300 customers worldwide

Our backbone has grown organically, without acquisitions, and stretches across three continents on our own infrastructure.



## Award-winning customer experience

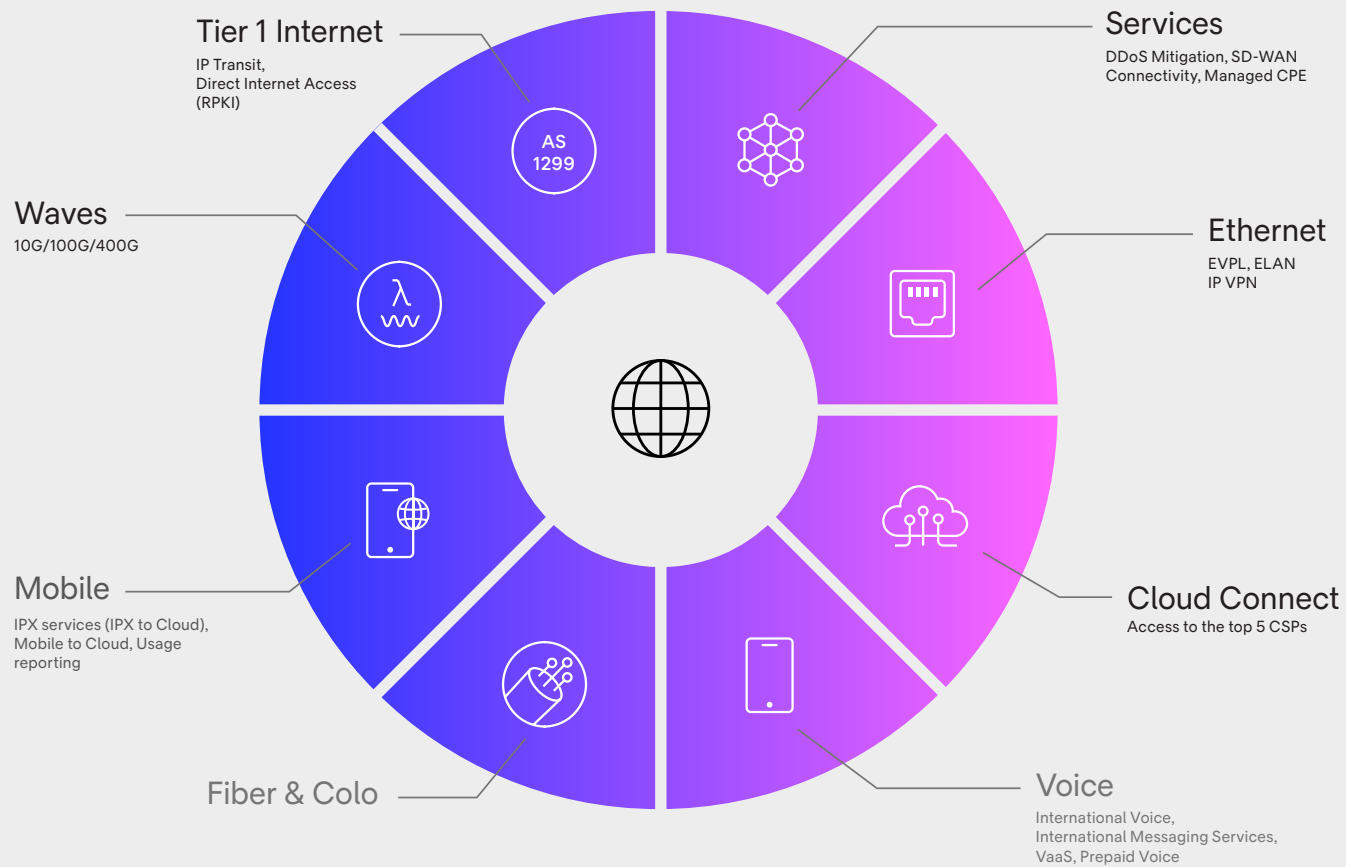
- Our service center (CSC) is staffed only by engineers
- 80% of trouble tickets are resolved by frontline staff without further escalation
- Included in Gartner's 2021 Magic Quadrant for Global Network Services

### We are a great fit for multinational enterprises that

- Have global needs, with substantial business in Europe North America and Asia
- Require a lean and responsive provider who can offer a secure and reliable network connection as well as a smooth transition towards cloud



# Service portfolio



## Innovation timeline

