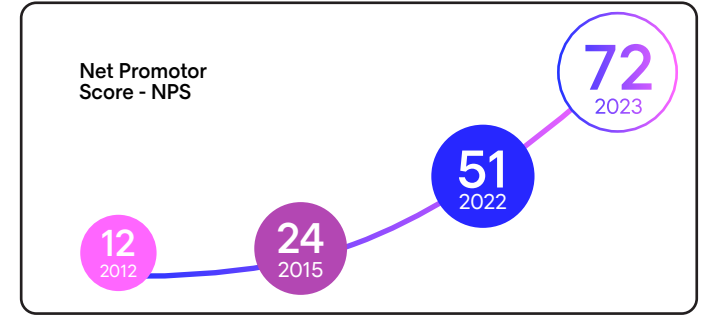
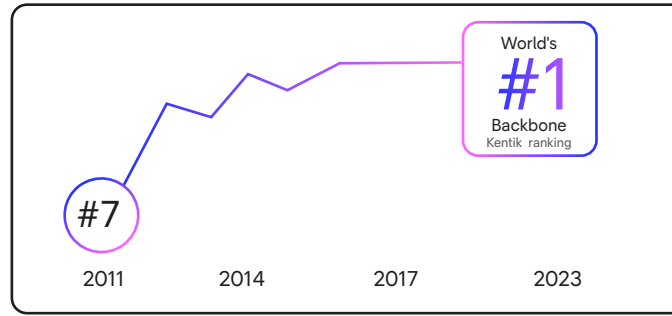


# The #1 global network

Extensive reach. Award-winning customer care. We connect the world.



## Our global company

Our customers are the world's largest network operators, cloud and content providers, as well as enterprises that rely on business-critical connectivity.

**HQ**  
Stockholm, Sweden

**Net sales 2022**  
4,594 MSEK (~ 454MUSD)

**Customer base**  
Customers in 125+ countries

**Operations**  
Across North America, Europe and Asia

*"Arelion gets a 10/10 because of its global WAN and Cloud strategy, service quality, delivery coordination and excellent support with C-level backing."*

## Our network footprint

- Established in 1993 – **30 years in the carrier industry**
- Arelion AS1299 – an Internet pioneer
- World's best-connected Tier 1 Internet backbone (Kentik ranking 2023 and DYN/Renesys ranking until 2021)
- 75,000 km of optical fiber in NA, Europe and Asia
- 70% of global Internet routes are directly connected to AS1299
- Our network supports bandwidth requirements from 10 Mbs to 1 Tbs+
- We connect 95% of our end-users within one hop
- 350+ Points-of-Presence in 120 cities and 35 countries worldwide
- 70+ Tb/s of edge traffic (54% annual growth)
- Directly connected to 900+ operators and 500+ content providers
- Direct on-ramps to the top 5 cloud providers
- 450 local access partners for managed end-to-end solutions
- More than 2,500 customers worldwide

Our backbone has grown organically, without acquisitions, and stretches across three continents on our own infrastructure.

## Award-winning customer experience

- Our service center (CSC) is staffed only by engineers
- 80% of trouble tickets are resolved by frontline staff without further escalation

### We are a great fit for multinational enterprises that

- Have global needs, with substantial business in Europe North America and Asia
- Require a lean and responsive provider who can offer a secure and reliable network connection as well as a smooth transition towards cloud

*Arelion won the Bronze Stevie® Award for Customer Service Department of the Year from the International Business Awards® in 2023*



**ATLANTIC - ACM**

2022 Global Mid-Sized Service Provider Excellence Awards

**NGON & Optical DCI AWARDS**

2018 Best Global Optical Service Provider



# Service portfolio

## Internet and Cloud

**IP Transit**  
Tier-1 peering system



**Internet Access**  
DIA, IX Connect



**Network Security**  
DDoS, RPKI



**IX Connect**  
peering



## Networking

**Waves**  
10GE/100GE/400GE



**Ethernet**  
EVPL, ELAN



**Smart IP VPN**



**Cloud Connect**  
Access to the top 5 CSPs



## Innovation timeline

