The #1 global network
Extensive reach. Award-winning customer care. We connect the world.

Our global company
Our customers are the world's largest network operators, cloud and content providers, as well as enterprises that rely on business-critical connectivity.

HQ
Stockholm, Sweden

Net sales 2020
Arelion (formerly Telia Carrier) 5,235 MSEK (~ 569M USD)

Customer base
Customers in 125+ countries

Operations
Across North America, Europe and Asia

“Arelion gets a 10/10 because of its global WAN and Cloud strategy, service quality, delivery coordination and excellent support with C-level backing.”

Our network footprint
- Established in 1993 – nearly 30 years in the carrier industry
- Arelion AS1299 – an Internet pioneer
- World's best-connected Tier 1 Internet backbone
- 70,000 km of optical fiber in NA, Europe and Asia
- 65% of global Internet routes are directly connected to AS1299
- Our network supports bandwidth requirements from 10 Mbs to 1 Tbs+
- We connect 95% of our end-users within one hop
- 320+ Points-of-Presence in 120 cities and 35 countries worldwide
- 70+ Tb/s of edge traffic (54% annual growth)
- Directly connected to 900+ operators and 500+ content providers
- Direct on-ramps to the top 5 cloud providers
- 450 local access partners for managed end-to-end solutions
- More than 2,300 customers worldwide

Our backbone has grown organically, without acquisitions, and stretches across three continents on our own infrastructure.

Award-winning customer experience
- Our service center (CSC) is staffed only by engineers
- 80% of trouble tickets are resolved by frontline staff without further escalation
- Included in Gartner’s 2021 Magic Quadrant for Global Network Services

We are a great fit for multinational enterprises that
- Have global needs, with substantial business in Europe North America and Asia
- Require a lean and responsive provider who can offer a secure and reliable network connection as well as a smooth transition towards cloud

World's #1 Backbone

Increasing customer satisfaction

NET Promoter Score

2011 2014 2017 2021

#7

44 2020

35 2017

24 2015

12 2012

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Service portfolio

**Innovation timeline**

- **2020**: Arelion acquired by Polhem Infra
- **2019**: Expands US East Coast corridor with capacity options that bypass Manhattan into Secaucus NJ
- **2018**: Collaborates with Facebook and Coriant on TIP Voyager Open Optical Network
- **2015**: First with 100G in both US and Europe
- **2011**: Successfully completes world’s first terabit optical trial
- **2000**: First carrier to offer cross-border mobile data roaming
- **1999**: AS1299 was born
- **1998**: First carrier to offer cross-border services for gaming
- **1993**: First carrier to sell wavelengths

**Services**
- DDoS Mitigation, SD-WAN, Managed CPE
- DDOS Mitigation, SD-WAN, Managed CPE

**Waves**
- 10G/100G/400G

**Tier 1 Internet**
- IP Transit, IP Connect, DIA (RPKI)

**Ethernet**
- EVPL, ELAN, IP VPN

**Cloud Connect**
- Access to the top 5 CSPs

**Mobile**
- IPX services (IPX to Cloud), Mobile to Cloud, Usage reporting

**Fiber & Colo**
- Services (DDoS Mitigation, SD-WAN, Managed CPE)

**Tier 1 Internet**
- IP Transit, IP Connect, DIA (RPKI)

**Voice**
- International Voice, International Messaging Services, VaaS, Prepaid Voice

**Waves**
- 10G/100G/400G

**Tier 1 Internet**
- IP Transit, IP Connect, DIA (RPKI)

**Services**
- DDoS Mitigation, SD-WAN, Managed CPE
- DDOS Mitigation, SD-WAN, Managed CPE

**Waves**
- 10G/100G/400G

**Tier 1 Internet**
- IP Transit, IP Connect, DIA (RPKI)

**Services**
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- DDOS Mitigation, SD-WAN, Managed CPE

**Waves**
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