

Form miles apart to real time

Long-haul private network solution between continents

Challenge

A global Asian e-commerce company operating across three continents sought to improve and optimize its network infrastructure. Their requirements were clear: a fast, reliable private network with the lowest possible latency. They needed high-bandwidth, point-to-point connectivity between Asia, North America, and Europe with zero downtime, as they had previously experienced frequent outages. Achieving this demanded highly complex network management across their entire IT ecosystem.

Solution

Arelion provided private, high-capacity EVPL 100G solution, enabling seamless connectivity between local and global sites. To ensure robust redundancy, a dynamic reroute option was included as part of the service. One of the key advantages is our local customer support, delivered by highly skilled professionals committed to delivering exceptional service and customer excellence.

Results

The reliability issue was resolved by implementing EVPL private connectivity. The customer particularly appreciated the dynamic reroute option, which ensured continuity during subsea cable outages, an issue that previously impacted them when relying solely on capacity-based solutions. Additionally, providing expert guidance and support to help mitigate business risks, enable growth, and continuously evolve the solution in line with the customer’s needs was a highly valued success.

Solution overview

Industry

Retail, e-commerce

Geography

Europe, US & Asia

Function

IT, Sales, Supply Chain Management

Business value driver

Fast connectivity for business efficiency, network reliability, high-capacity long-haul connectivity, and minimized risks for downtime providing process without interruptions.

Solution elements

EVPL services between all the sites, managed Ethernet NIDs, possibility to additional network efficiency with Multiple Services on One Port (MSOP).



“Arelion is one of my favorite vendors because they are always responsive, willing to help & will always go the extra mile. They will always be my first choice.”